



Vanguard[®]

Vanguard Investments Funds ICVC

Supplementary Information Document

What if I have a complaint?

If you have any complaint, please write in the first instance to the Administrator and Registrar:

Vanguard Investments UK, Limited
c/o International Financial Data Services Limited
St. Nicholas Lane
Basildon
Essex SS15 5FS

A copy of our Complaint Handling Procedures is available on request from the above address. You may also contact us via your financial adviser.

You may also complain directly to the Financial Ombudsman Service:

Financial Ombudsman Service
South Quay Plaza
183 Marsh Wall
London E14 9SR

Telephone: 0845 080 1800
Website: www.financial-ombudsman.org.uk

Do I have a right to compensation in the event of default?

For eligible complainants, the maximum level of compensation for claims against firms declared in default **on or after 1 January 2010** is £50,000 per person per firm.

The maximum level of compensation for claims against firms declared in default **before 1 January 2010** is 100% of the first £30,000 and 90% of the next £20,000 up to £48,000 per person per firm.

Further details of your right to lodge a claim with the Financial Services Compensation Scheme are available on request.

What are the cancellation rights?

If you have received advice from a financial adviser, you may have the right to cancel your application to buy Shares at any time during the 14 calendar days after the date on which you receive a cancellation notice. If you decide to cancel the contract and the Fund's share price is lower than when you made your investment, you may not receive a full refund because an amount equal to any fall in value will be deducted from the sum originally invested and any SDRT Charge or dilution levy paid will not be refunded. No interest will be paid on refunds due to cancellations.

How do I contact the FSA?

The FSA can be contacted at:

The Financial Services Authority
25 The North Colonnade
Canary Wharf
London E14 5HS

Telephone from the U.K.: 0845 606 1234
Telephone from overseas: +44(0) 20 7066 1000
Website: www.fsa.gov.uk

Money Laundering Prevention

To enable us to comply with applicable U.K. anti-money laundering requirements, we may ask you to provide proof of identity when buying, selling or switching Shares. In certain circumstances, we may need to re-verify your identity and request additional information for this purpose. We may also obtain information on any applicant for Shares or investor from a credit reference agency. Unless and until we receive satisfactory proof of identity, we may refuse to issue Shares, pay the proceeds of a sale of Shares or pay income on Shares to the investor. We will not be liable for any Share price movements or loss of opportunity during any delays while money laundering checks are carried out. If additional administration is required to complete the registration of an investment as a result of anti-money laundering or fraud protection checks and procedures, we may make an administration charge in connection therewith.